WhatsApp Plugin Documentation

Introduction

The WhatsApp Plugin allows seamless integration with WhatsApp for sending notifications, OTPs, and automated messages. This documentation will guide you through installation, configuration, and usage.
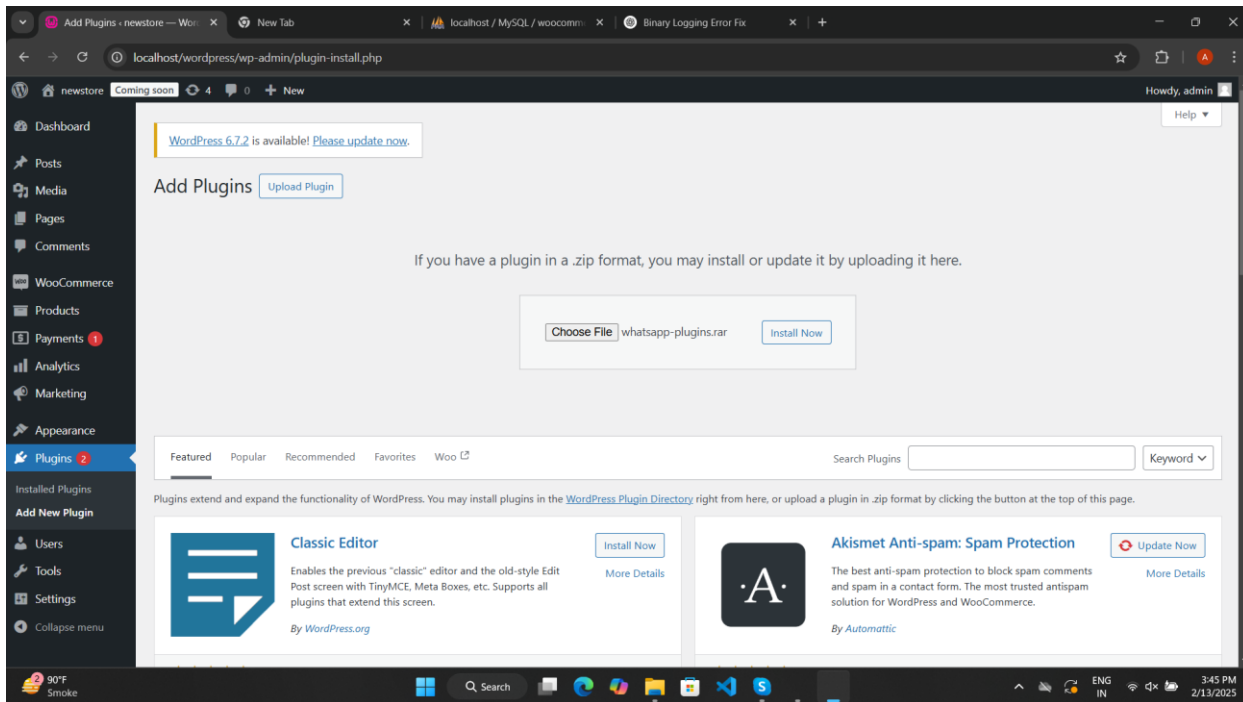
Requirements

Before using this plugin, ensure you have the following:

- **WordPress** (Required minimum version 6.7.2)
- **WooCommerce** (Required minimum version 9.6.1)
- **WhatsApp API Key** (Obtain from your WhatsApp service provider)
- **Approved WhatsApp Message Templates** (For sending pre-approved messages)
- **PHP Extention cURL Enabled on Server** (For API requests)
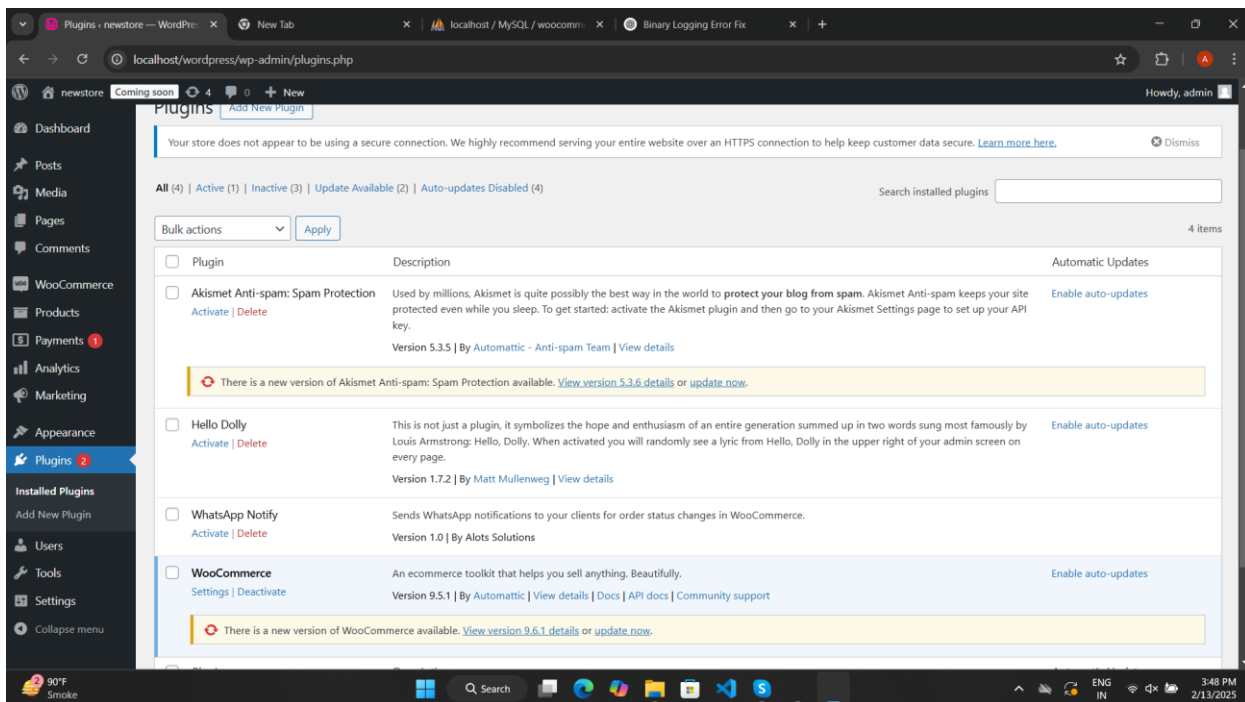- **Server to Server handshake enabled**

Installation

1. **Download the Plugin**: Obtain the plugin files from the official source.
2. **Upload to WordPress**:
   - Go to **Plugins > Add New**
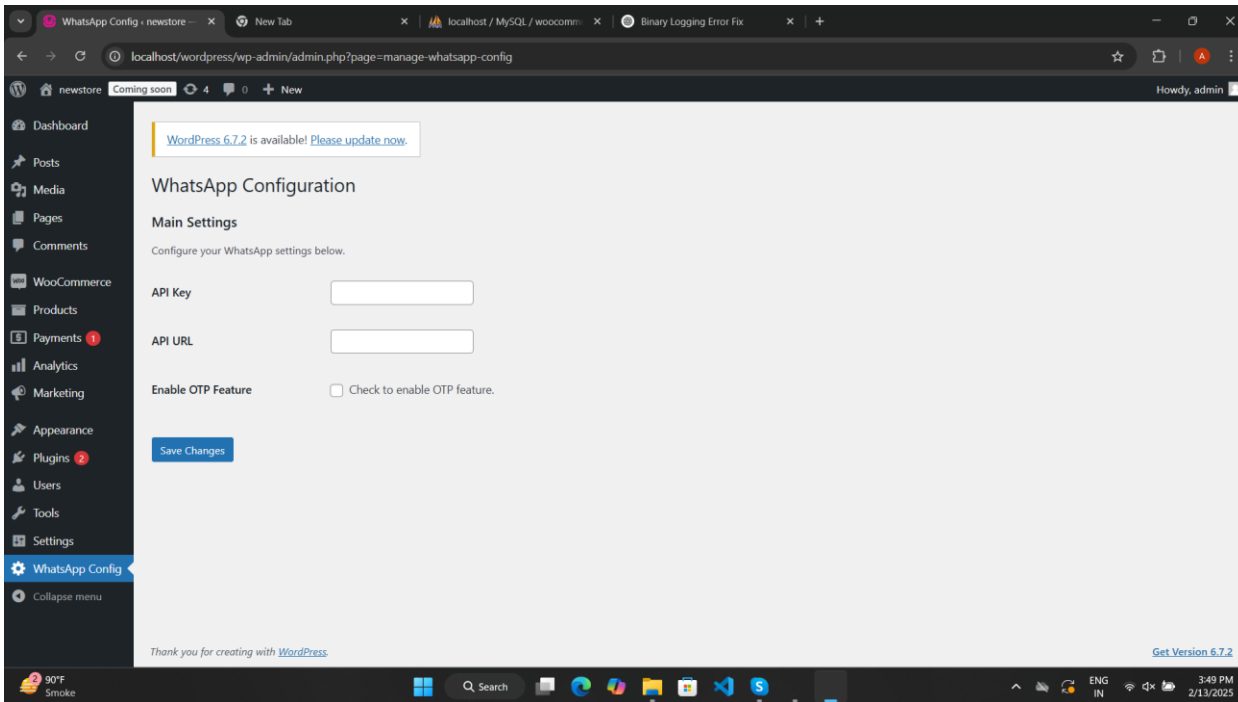
o Click **Upload Plugin** and select the ZIP file.

o Click **Install Now** and then **Activate** the plugin.
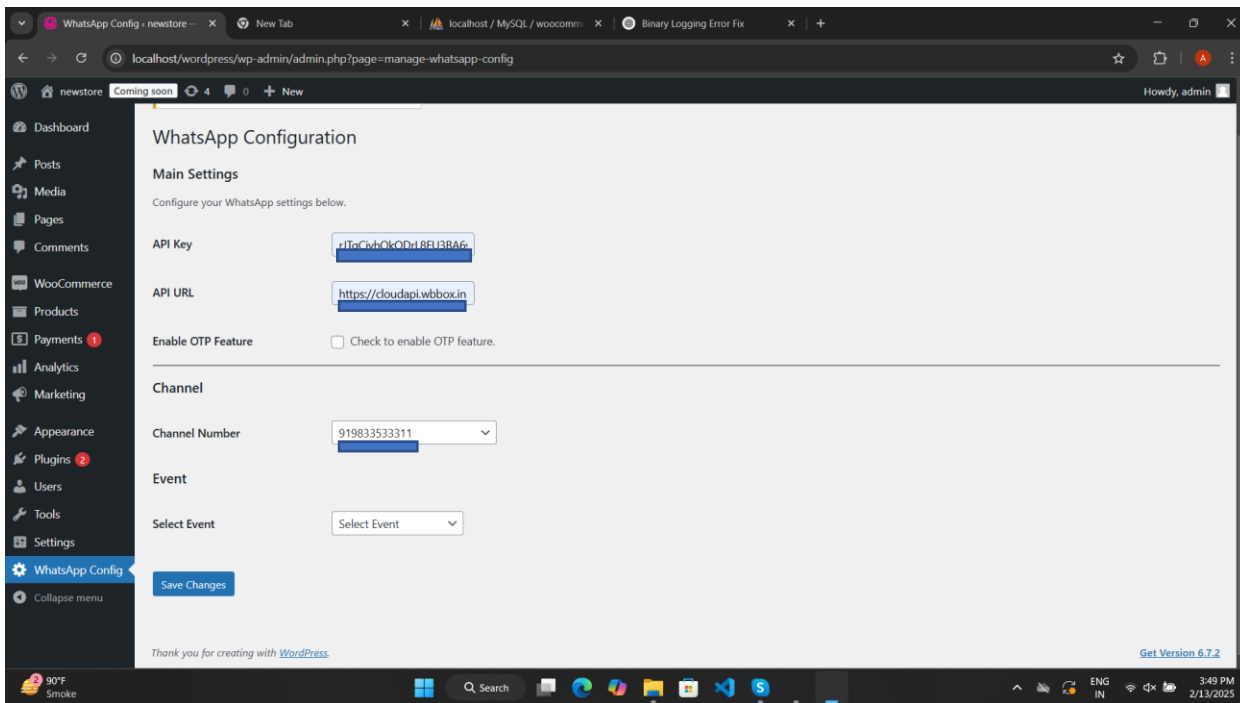

Configuration

1. **Navigate to Settings**

o Go to **Settings > WhatsApp Plugin** in the WordPress dashboard.
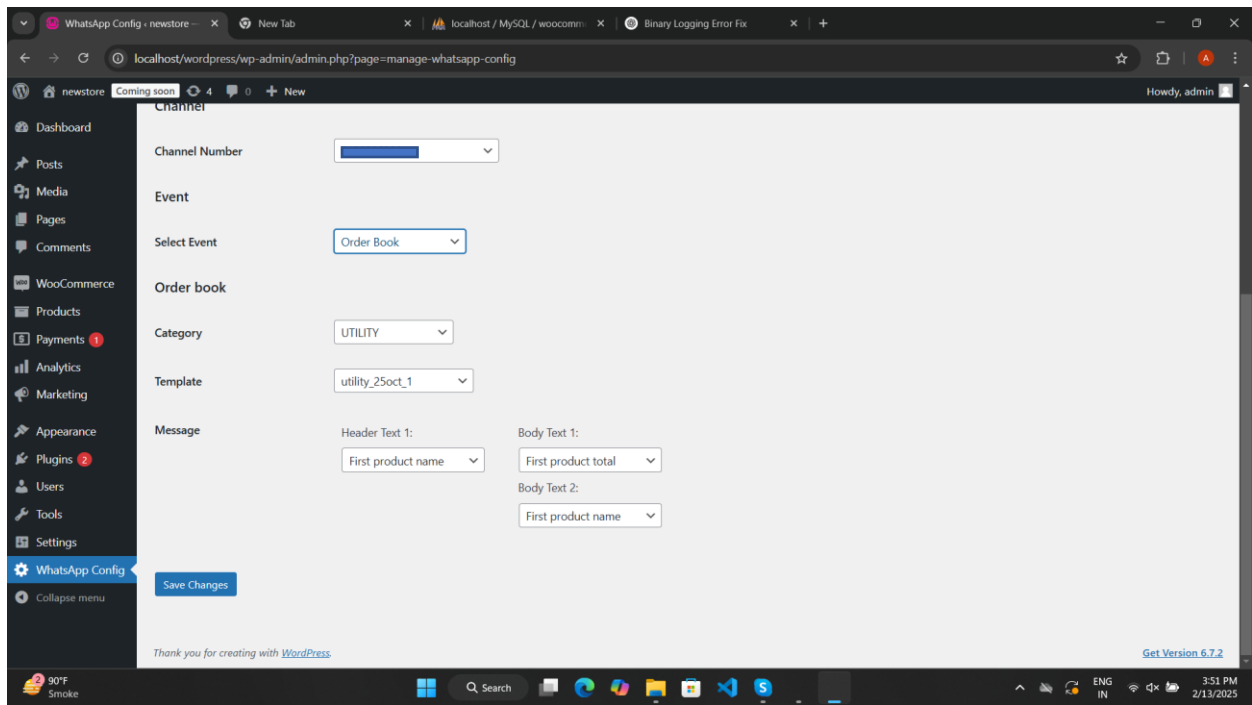

API Configuration

o Enter your **API Key** and **API URL**.
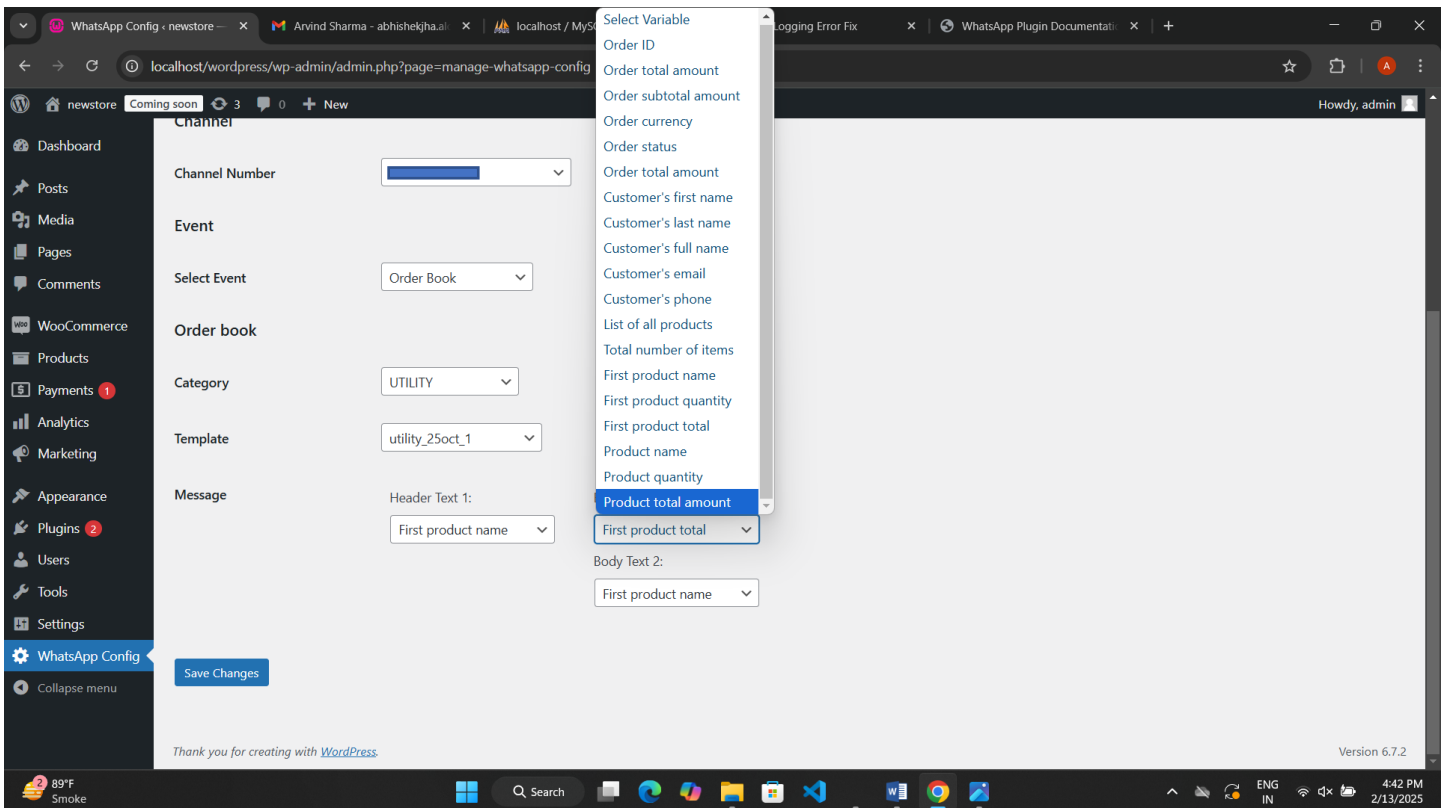

o Click **Save Changes**.

2. **Template Configuration**

   o Select a **Template Category**.

o Choose a **Template** from the available options.
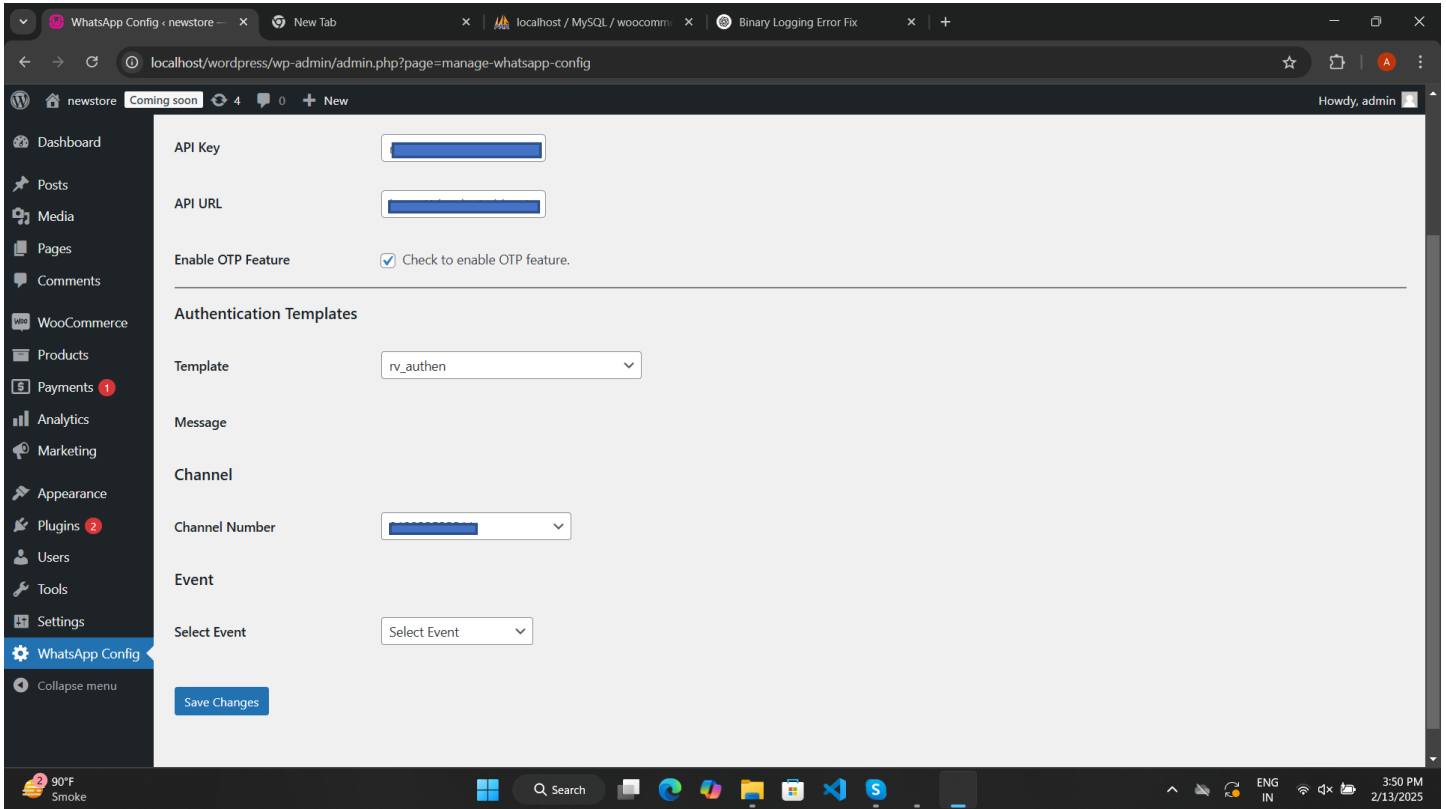
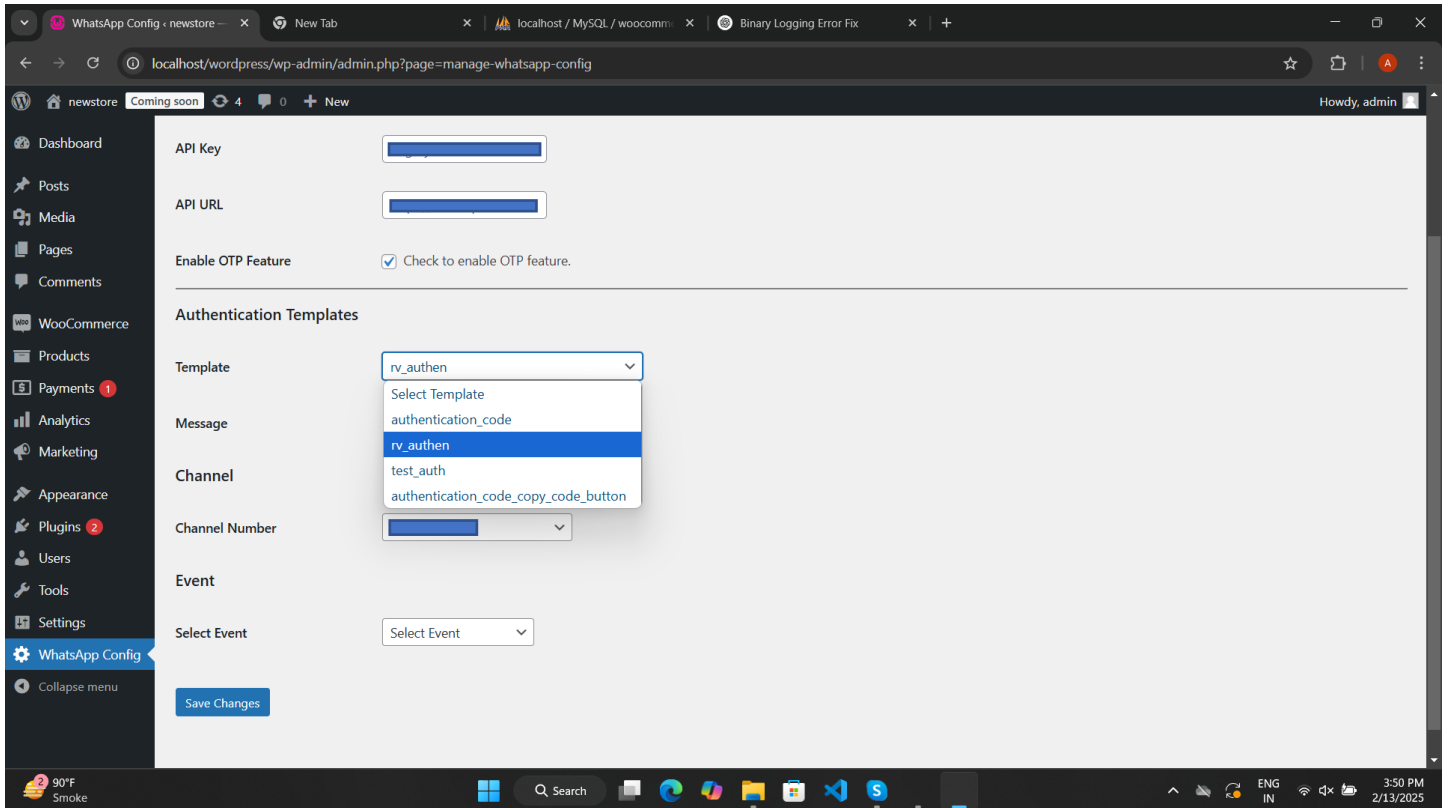o Select the Variable based on the template.

o   Save the template settings.
o
3. **OTP Settings** (Optional)
   o   Enable OTP feature if required.

o Configure OTP message templates.

o Save OTP settings.

Features

- **Send Automated WhatsApp Messages**: Notifications for orders, support, and updates.
- **OTP Verification**: Secure authentication via WhatsApp.
- **Template Management**: Use pre-approved templates for messaging.
- **WooCommerce Integration**: Send messages on order events.

WooCommerce Dependency

This plugin requires **WooCommerce** to be installed and activated for order-related messaging features. If WooCommerce is not installed, certain functionalities will not be available.

Variables

- **order_id** – Unique identifier for the order.
- **order_total** – Total amount of the order.
- **order_subtotal** – Subtotal amount before taxes and discounts.
- **order_currency** – Currency used for the order.
- **order_status** – Current status of the order.
- **Amount** – Total order amount.
- **billing_first_name** – Customer's first name.
- **billing_last_name** – Customer's last name.
- **billing_full_name** – Full name of the customer.
- **billing_email** – Email address of the customer.
- **billing_phone** – Phone number of the customer.
- **product_list** – List of all purchased products.
- **total_items** – Total number of items in the order.
- **first_product_name** – Name of the first product in the order.
- **first_product_quantity** – Quantity of the first product.
- **first_product_total** – Total price of the first product.
- **product_name** – Name of a product (used for multiple products).
- **product_quantity** – Quantity of a specific product.
- **product_total** – Total amount for a specific product.

Webhooks

The plugin supports webhooks for real-time communication. Configure your webhook URL in the settings.

Troubleshooting

- Ensure API credentials are correct.
- Check if the template is approved.